



Master of Science in Human Services

College of Social and Behavioral Sciences

Make an Impact on Your Career and Community

Kaplan University's Master of Science in Human Services program is designed to help you advance in your career and expand your knowledge within the human services field to become an advocate for families and communities.

The curriculum is designed to prepare human services professionals for leadership positions in a variety of nonprofit or government agencies that drive positive change in families and communities. The program adheres to the curriculum standards of the Council for Standards in Human Services Education.¹

Choose from one of the following concentrations:

- › Family and Community Services
- › Organizational and Social Services

Kaplan University's goal is to support you in reaching your educational and career goals. Our faculty is made up of educated professionals with a wealth of experience leading and working in the human services field. Throughout the program, you can count on your Education Advisor and academic team to support you.

Empower People and Drive Change

The College of Social and Behavioral Sciences offers a wide breadth of graduate and undergraduate academic programs designed to develop professionals, leaders, and change agents in fields that make a difference in response to human and societal concerns, issues, and needs. If you have a desire to help others—a passion to make real differences in their lives—the College of Social and Behavioral Sciences is a great place to start your training. Programs are designed for those with a desire to lead change and advocate for others on all levels. The atmosphere is always positive, reinforcing, and highly accessible.

WHAT'S INSIDE:

- › [Career Outcomes](#)
- › [Curriculum Highlights](#)
- › [Kaplan University Overview](#)

Enroll today. Contact an Admissions Advisor at
866.318.2694 (Toll Free) or visit www.kaplanuniversity.edu.



Your Community Needs More Than the Basics

With America's expanding population of seniors, and nearly 20% of our families currently living in poverty,² there is an anticipated need for experienced social and human services professionals.³ These “need-based” populations will demand greater services as well as leaders who can build and manage teams effectively.

A stronger workforce of knowledgeable and well-prepared leaders will be needed as more regulations and demands are placed on the human services field. Leaders who can manage funding or create new organizations to support growing community needs are expected to be in demand. The Master of Science in Human Services can prepare tomorrow's human services leaders with the knowledge and holistic understanding to care for those in need.

A Degree That Could Prepare You for Tomorrow's Needs

Kaplan University's Master of Science in Human Services is designed to help you develop the leadership and management skills to improve the overall quality of life of individuals, families, and their local communities. Graduates of the program can work with clients from diverse backgrounds as well as people from all stages of life. A Master of Science in Human Services could assist you in pursuing leadership roles or advancing in your organization.⁴ As a student, you can gain a deeper understanding of the levels and drivers of human services, the populations served by the human services professional, and how to manage organizational funding, policy, staff, and intervention programs.

Below are some characteristics relevant to a human services leader:

- › Strong desire to lead and help improve the lives of others
- › Effective leadership and administrative skills
- › Sense of accountability
- › Ability to be resourceful
- › Analytical and observational skills
- › Strong problem and decision analysis skills
- › Verbal and oral communication skills

Possible Responsibilities and Day-to-Day Activities:⁴

Human services professionals might work in a nonprofit agency, government office, private agency, hospital, nursing home, school, or in their own home. Below are some examples of potential responsibilities and activities:

- › **Social and Community Service Manager**—Supervise and manage social service programs, community organizations, and/or staff; work with members of the community to identify, develop, and implement effective human services programs; evaluate programs; plan and manage outreach efforts to increase awareness or funds for programs and services; influence policy; write grants; meet with donors; coordinate services

Concentration in Family and Community Services

- › **Program Director (Program Manager, House Manager)**—Develop and implement programs using evidence-based research; assess needs and ensure they are met; provide direction and/or supervision to staff; monitor regulatory requirements and standards; evaluate programs
- › **Agency or Case Manager**—Understand client needs; manage and implement support programs; develop and deliver family services; identify and obtain benefits and services for children and families; work closely with counselors and behavior technicians; provide assessment and follow-up support

Concentration in Organizational and Social Services

- › **Nonprofit Manager**—Manage nonprofit organization and/or staff; write grant proposals; assess community needs; develop and manage budgets; develop and manage programs; meet with donors or community leaders; oversee and execute program implementations
- › **Development Director**—Develop fundraising and awareness strategies; solicit funds from potential donors; manage fundraising events; work with others to determine funding needs; communicate with donors; supervise staff members and grant writers
- › **Grant Writer**—Identify funding sources; write new or renewal grants; research and process new program applications; analyze and report on program results

Leadership Skills That Meet the Needs of Communities

Kaplan University’s Master of Science in Human Services program adheres to the curriculum standards of the Council for Standards in Human Services Education. You will have the opportunity to develop a solid foundation in advocacy and human services, from its roles and functions to its impact on past and present human service policies and legislations. You will learn to apply appropriate strategies through research, critical thinking, and evaluation of ethical practices that are needed in the design and implementation of human services.

The curriculum emphasizes:

- › Examining broad organizational roles and functions, and various methods of advocacy
- › Evaluating personal expectations, values, ethics, and self-care strategies as they relate to professional practice
- › Exploring the history of the human services profession, and the impact of past and present policies and legislation
- › Analyzing scope of populations served and appropriate methods of service delivery based on individual needs
- › Applying appropriate strategies using a theoretical and philosophical framework built on values of the human services profession
- › Applying skills, strategies, and knowledge related to design, implementation, and evaluation of human services programs
- › Assessing information related to service delivery, including data analysis, and the interpretation and evaluation of findings

The **Master of Science in Human Services** program offers two degree concentrations, allowing you to focus on an area of interest that best suits your career goals.

- › **Family and Community Services**—Explore how to address the complexities of the roles involved in developing and administering services for children and families. Emphasis on human development, resiliency, family theories, and advocacy will be the foundation of this program.
- › **Organizational and Social Services**—Focus on the knowledge and skills to work with diverse funding sources, influence policy, supervise staff, and develop and administer programs and interventions that address the needs within communities.

You’ll also have the option to participate in an internship experience to enhance your skills and experience and network with professionals in the human services field.

Program Detail

Master of Science in Human Services

› Credit Hours: 45 Program may not be available in all states. Contact an Admissions Advisor for details.

Here Is What One Professor Had to Say

Julie Riley, LMSW, MEd, HSBCP

› Academic Department Chair

“The Master of Science in Human Services is being introduced at a time that fits well with societal trends. With the anticipated need for leaders and directors in human services as well as those who wish to pursue advanced careers in family services, this degree will help our students advocate, lead, and make a difference for people in their local communities.”

This testimonial was solicited by Kaplan University. The views and opinions expressed are those of the individual.

Kaplan University—A Different School of Thought®

Kaplan University is an institution of higher learning dedicated to providing innovative undergraduate, graduate, and continuing professional education. Our programs are designed to foster student learning with opportunities to launch, enhance, or change careers in today's diverse global society. The University is committed to general education, a student-centered service and support approach, and applied scholarship in a practical environment.

Why Kaplan University?

Our programs are designed to offer you the freedom to grow and pursue your goals. We offer:

- › Online classes that allow you to study virtually anytime, anywhere you have an Internet connection.
- › Personal advisors to help you select the courses to meet your goals.
- › Reduced tuition rates for servicemembers, including Guard and Reserve, and veterans.

Other Programs

In addition to these programs, Kaplan University also offers:

- › Bachelor of Science in Communication
- › Bachelor of Science in Early Childhood Administration
- › Bachelor of Science in Liberal Studies
- › Bachelor of Science in Psychology in Addictions
- › Bachelor of Science in Psychology in Applied Behavior Analysis
- › Bachelor of Science in Psychology in Industrial/Organizational Psychology
- › Master of Public Administration
- › Master of Science in Psychology

A Note From Dean Sander

“The need for human services professionals in this country is expected to grow over the next several years. The Kaplan University human services programs are designed to prepare students to thrive in the human services arena. The knowledge and skills you could develop from one of our degree programs could help set you apart as a dedicated, compassionate human services professional.”

Sara Sander

Sara Sander
Dean and Vice President,
College of Social and
Behavioral Sciences



IMPORTANT INFORMATION—PLEASE READ

For comprehensive consumer and gainful employment information, visit kaplan.edu/info.

¹ The Master of Science in Human Services program is a member of the Council for Standards in Human Services Education (CSHSE); however, it is not accredited by this agency.

² Source: U.S. Census Bureau, 2013 Highlights, www.census.gov/hhes/www/poverty/about/overview/index.html.

³ Source: U.S. Department of Labor, Bureau of Labor Statistics, *Occupational Outlook Handbook*, 2016-2017 Edition, Social and Community Service Managers, www.bls.gov/ooh/management/social-and-community-service-managers.htm. National long-term projections may not reflect local and/or short-term economic or job conditions, and do not guarantee actual job growth.

⁴ Kaplan University's programs are designed to prepare graduates to pursue the stated positions, which have varying responsibilities. However, Kaplan University cannot guarantee employment or career advancement. Additional training or certification may be required. In addition, job titles and responsibilities may vary from organization to organization. Prior experience may be necessary for leadership positions.

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